

Transportation

Senior Transport provides transportation to participants, age 60 or older, living in Sangamon County. Vehicles are wheelchair accessible. Policies are provided to participants with information regarding priorities and daily scheduling of appointments.

Transportation is provided to rural county participants on a weekly basis and encompasses the entire Sangamon County area. Service for the greater Springfield area is offered Monday through Friday from 7:30 a.m. to 4:00 p.m. Reservations are required. A suggested donation of \$5.00 per round trip is appreciated.



(<http://ssoci.org/wp-content/uploads/2015/02/Great-inside-van-pic.jpg>)



(<http://ssoci.org/wp-content/uploads/2015/02/Joe-and-Rosemary.jpg>)

How do I get a ride from Senior Transport?

Call 217-528-4035 ext. 128

-give your name, phone number and address

-state the date you are calling about and the time of your appointment

-give the address you are going to

-any accommodations you will need

If the scheduler is assisting another client, the call will go to voicemail. Calls are recorded and returned in the order they are received. If you have not had a return call within 24 hours, please call a second time.

How do I get a pick up?

Generally, pickups are scheduled 30 minutes before your appointment. Drivers will arrive to pick you up at the designated time. Drivers try hard to be on time. Due to unpredictable weather, travel time and traffic, drivers may be 15 minutes early or 15 minutes late.

Riders must be able to access the vans on their own or with little assistance. If you will require assistance (carry a bag, a hand to steady you, etc.) you must have made accommodations at the time you scheduled your pick up. Drivers can come to the door for assistance but may not cross the threshold.